



# the g/rowing experience – terms and conditions

## 1. Booking

Your booking is not considered definite, and no contract will exist until we receive a 50% deposit from you and you agree to these terms and conditions. The payment for the camp can be made in two instalments with the following deadlines:

- 50% by 15 June 2025
- 50% by 31 August 2025

A contract will be formed once we receive your 50% deposit and your confirmation of the terms and conditions. Your booking will be considered final upon receipt of the deposit and confirmation of the terms.

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## 2. Payment

The price is the exact amount in CHF that we will receive from you. All payments must be made in full and on time. If payments are not made by the stated deadlines, we reserve the right to cancel the booking or charge additional fees.

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## 3. Travel Arrangements

All travel arrangements and costs are your responsibility. We are not liable for any delays or cancellations by travel companies you have booked with, or for any irregularities in your travel documentation. Group transfers to/from Lisbon for the retreat will be organized.

Travel insurance is highly recommended. If you choose to purchase insurance, it must cover the activities of the retreat as well as unexpected cancellations, sickness, losses, and all usual risks. You should bring the policy with you in case of an emergency.

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## 4. Material Insurance

Insurance for the boat and other materials is the responsibility of the participant. We recommend that you purchase liability insurance to cover any damage to rental equipment.

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## **5. Your Health**

It is your responsibility to inform our team of any injuries and to remain mindful of your body's capabilities during the week. If you experience any injury or discomfort during any activity, you must desist immediately.

It is also your responsibility to consult a doctor knowledgeable in rowing to ensure that you are sufficiently fit and healthy to participate in our rowing camp and other physical activities offered during the retreat.

Please inform us of any mental or physical health conditions and dietary requirements before booking. If you have health conditions or dietary needs that may be affected by the activities at the retreat, we reserve the right to advise you not to participate, and to protect your wellbeing or that of others, we may decline your stay at the retreat.

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## **6. Cancellation by You**

You may cancel your booking at any time, provided the cancellation is made by the person submitting the booking form and is notified to us in writing. Cancellation will take effect on the day we receive the notification.

- Cancellations made less than 30 days before the start of the retreat will result in the full amount being retained. However, if another participant can take your place, we may offer a refund at our discretion.
- Cancellations made up to 30 days before the retreat may result in a refund of up to 50%.

Bookings are for the stated period of the retreat. There are no refunds for any unused portion of the retreat. If the reason for cancellation is covered by your insurance policy, you may be able to claim a refund from your insurer.

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## **7. Cancellation by Us**

We reserve the right to cancel a retreat under any circumstances. Our retreats require a minimum number of participants, which must be confirmed 30 days before the start date. If this minimum number is not reached, we may cancel and refund your payment.

In the event of force majeure, such as natural disasters, pandemics, or unforeseen legal changes, we reserve the right to postpone or cancel the retreat. In such cases, we will attempt to find an alternative date or provide refunds according to the circumstances.

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## **8. Liability and Risk**

Rowing and other physical activities as part of the retreat carry inherent risks. By booking, you acknowledge that you are aware of these risks and participate in the activities at your own responsibility. We do not accept liability for injuries or damages that occur in connection with the activities at the retreat. Each participant is responsible for being mindful of their physical condition and capabilities.

If an incident occurs due to your negligence or failure to follow instructions, we are not liable for any resulting injuries or damages.

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## **9. Behavior and Exclusion**

All participants agree to behave respectfully toward other participants and the team. In the event of serious violations of these behavior rules, we reserve the right to exclude the participant from the retreat without refund.

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## **10. Privacy Policy**

We and the involved parties will not share customer details with third parties. Any personal information you provide will be used solely for the service you have requested. This information will be used exclusively for the administration of the retreat and for compiling statistics to assess usage.

We are committed to protecting your data in accordance with the General Data Protection Regulation (GDPR) and applicable privacy laws. Your personal data will only be used for the organization of the retreat and for communication with you.

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## **11. Jurisdiction and Applicable Law**

This agreement will be governed by the laws of Switzerland. The jurisdiction for any disputes arising from this agreement will be Switzerland.

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## **12. Final Provisions**

By registering for the camp, you confirm that you are of legal age and have fully read and understood the terms of this agreement.